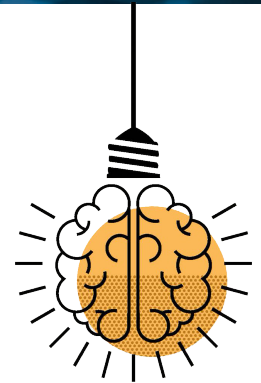


LIMBIC SAFETY™ AND HUMAN FACTOR TRAINING

Identify and deal with the workplace complacency and mindset risk

OUTCOMES

- Understand human factors, what drives behaviour and Limbic Risk
- Understand what Limbic Safety™ is and how it impacts culture and performance
- Understand the need for psychological and physical safety
- Understand the psychology of workplace complacency and strategies to combat
- Recognise the signs or precursors to human error
- Develop skills to safely interrupt at-risk behaviour and mindset
- Walk away with practical tools, concepts and language to influence change



ABOUT THE PROGRAM

- Face-to-face or virtual
- Tailored to your workplace
- Practical exercises to recognise pre-cursors to at-risk behaviour
- Skills to interrupt at-risk behaviour
- Practical field tools to reduce the likelihood of human error
- Aligned with your current risk assessment processes

Participants in the Limbic Safety™ and Human Factor Training program will participate in a highly practical and engaging program to help them understand human factors, Limbic Safety™ and how to create high performance and reduce the likelihood of human error.

They will learn to recognise the precursors of at-risk behaviour and incidents and how to reduce the likelihood of human error.

THE PROGRAM COVERS

- Introduction to human factors, Limbic Safety™ and link to psychological safety
- How the brain works, complacency and decision making
- Understanding the ‘weak signals’ and precursors to human error
- The need for a Limbic Safe™ workplace
- How to have a limbic safe conversation to influence behavioural and attitudinal change in safety

DELIVERY FORMAT

- In person or virtual training
- Small group and individual coaching

Programs are tailored to your requirements from a half-day introduction program to a 24-week integrated process designed to fully embed language, concepts and tools.

Human Factors contribute to a significant number of safety incidents. It is one of the biggest challenges in safety. Understanding what drives human behaviour, decision making and complacency is key to improvement.

Experience combined with an absence of incidents can lead to shortcuts, deviating from the set standard. Workplace complacency can lead to 'procedural creep' – this is a major cause of workplace incidents.

BACKGROUND

The problem is that workers do not realise they are complacent until a near miss or close call. A near miss can be a catalyst to develop workers to recognise and interrupt complacency and to develop leaders to be aware of how their behaviour may unconsciously re-enforce a culture of complacency and shortcuts.

But there is a larger issue to explore. The underlying cause is an issue we call 'Limbic Safety™'. Limbic Safety™ is about how human factors such as fatigue, irritation, distraction and pressure can influence our capacity to be focused, alert and think logically.

Risk management often underestimates those human factors that compromise safety.

WHY USE JONAH GROUP

Jonah Group's experts know Limbic Safety™ and Human Factors. Not just because they have studied it – but because they have lived it.

In 1999, founders Nada and Robert Wentzel were involved in an horrific accident which left them burned and scarred. The accident led to a life-long inquiry to discover why smart people are capable of such mistakes.

Today, they share that knowledge with leaders from the board room to the front line, driving real change in people's attitudes, behaviour and mindset – and ensuring safety and wellbeing.

In a world where more than 2 million die every year from work related accidents and disease, safety is Jonah Group's mission.

Whether mental health or physical safety, Jonah Group's experts teach people the science of risk and help leaders build sustainable cultures of safety.

Jonah Group. *Saving Lives. Protecting business.*



"We engaged The Jonah Group on the strength of their existing (and proven) risk-based model and also for their willingness to tailor the model so suit our needs. This enabled us to rapidly deploy and precisely evaluate the necessary organizational and human factors across our global operations. The outcome was a clear set of actions that we were able to address. Working with the Jonah Group was an enlightening experience."

Andrew Buswell

Vice President, Asset Management

Contact us today to learn how
we can help you

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